

CEdMA Europe Workshop Agenda

15 March 2005

SAP Bedfont

Tue 15 March 2005 *“Managing instructors, managing course materials, managing quality”*

Time	Topic	Speaker / Facilitator
1300	<i>Coffee and Networking</i>	<i>All</i>
1330	<i>Introduction</i>	<i>Mike Dowsey CEdMA</i>
1345	What we do at Sybase	<i>Justin McCarthy</i>
1430	How it's done at Northgate	<i>Steve, Stephanie, Dave</i>
1515	<i>Break and Networking</i>	<i>All</i>
1530	Quality with outsourced delivery at Sun	<i>David Beardmore</i>
1615	Quality production and distribution from PDI	<i>Clare Wailing</i>
1645	<i>Summary</i>	<i>Mike</i>
1700	<i>Close and Networking</i>	<i>All</i>
